STRS Advance Errors and Warnings

The following alphabetical list describes errors and warnings that may appear when the STRSAD program is run.

- **Address cannot be blank. Verify entire address in CORE/EMPLOYEE for previous SSN.**
  This indicates either the first line of address, city, state, or zip code on the CORE/EMPLOYEE is blank. No part of the address can be reported to STRS as blank. View CORE/EMPLOYEE and verify the fields.
- **Advance amount is negative for previous SSN, assuming zero.**
  Indicates a possible error correction from a previous fiscal year.
  Check Compensation information and contact ITC if unable to resolve. It may also be necessary to contact STRS to resolve the problem.
- **Amount remaining on contract is zero for previous SSN, job #.**
  Indicates that pays are remaining with no contract amount to pay.
  Verify Compensation information and run an AUDRPT to determine if manual changes were made.
- **Contract amount paid exceeds the contract obligation for previous SSN, job #.**
  Indicates the amount paid shown on Compensation exceeds the obligation.
  Verify Compensation information and run an AUDRPT to determine if manual changes were made.
- **Contributions with zero service credit for previous SSN.**
  Regular contributions with no service credit have been detected. STRS requests that these situations be researched and corrected before submitting the data.
  Check Payroll Items (450/591/691) start and stop dates, job calendar assignments, job calendar start dates, and Attendance records. Contact ITC if unable to resolve.
  Refer to the documentation called, "How STRSAD days are calculated" for assistance in resolving service credit problems. HowSTRSADdaysarecalculated
- **Days worked in contract will exceed work days in contract for previous SSN, job #.**
  This message indicates that the remaining work days on the calendar through June 30th for the job will cause the days worked to exceed the work days in contract. This refers to jobs that still have work days remaining on the calendar.
  Check the contract start date and the beginning date of the first payroll of the contract to insure days worked in the contract were correctly counted. Check for incorrect period beginning and/or ending dates that may have been entered. Adjustments to days worked may be necessary in Compensation.
- **Employee's first/last name cannot be blank. Verify in CORE/EMPLOYEE for previous SSN.**
  This message indicates either the first or last name on the CORE/EMPLOYEE is blank. The name cannot be reported to STRS as blank. View CORE/EMPLOYEE and verify the fields.
- **FTD total for board deduction is negative for previous SSN, assuming zero.**
  A 691 Payroll Item record has a negative amount in the FTD deduction field. This indicates that an error correction from a previous fiscal year may have been processed.
  Research using AUDRPT (looking for manual updates) and contact STRS for possible correction procedures.
- **FTD total for retirement deduction is negative for previous SSN, assuming zero.**
  A 450 Payroll Item record has a negative amount in the FTD deduction field. This indicates that an error correction from a previous fiscal year may have been processed.
  Research using AUDRPT (looking for manual updates) and contact STRS for possible correction procedures.

- **Name and address for previous SSN not on file.**
  The Employee record does not have a name or address entered.
  Enter these fields in Employee.
- **No service days for regular earnings for previous SSN.**
  No service days are found for this employee.
  Check Payroll Items (450/591/691) start and stop dates, job calendar assignments, job calendar start dates, and Attendance records. Contact ITC if unable to resolve.
  Refer to the documentation "How STRSAD days are calculated" for assistance in resolving service credit problems. HowSTRSADdaysarecalculated
- **Non-stretch pay job will advance for previous SSN.**
  It is not normal for a non-stretch pay job to advance. This message simply alerts the user to a possible problem but does not indicate that a problem exists. If the situation does occur, it could cause problems in the advance pay back calculations since the amounts for these jobs are not properly handled by Initialize.
- **Number of days worked exceeds work days in contract for previous SSN, job #.**
  The number of days worked is greater than the work days in Compensation.
  Verify the days worked on the job and the job calendar assignment. Run an AUDRPT to determine if manual changes were made. Update Compensation if necessary.
- **Pay per period times remaining pays differs from accrued wages by more than $1.00 for previous SSN, job #.**
  This message indicates that a possible error in contract calculations has occurred.
  The district should verify the contract amounts in Compensation with what has been paid on the job thus far. Run an AUDRPT and attempt to isolate the problem. A dock or payment of additional money may be necessary to make the correction. Contact your ITC for assistance if necessary.
- **Pick up amount is negative for previous SSN, assuming zero.**
  A 591 Payroll Item record has a negative amount in the FTD deduction field. This indicates a possible error correction from a previous fiscal year may have been processed.
  Research using AUDRPT and contact STRS for possible correction procedures.
- **Retiree amounts for previous SSN exceed the regular contribution total.**
  The retiree amounts showing on the 450, 591, and 691 records are greater than regular amounts. This should not occur since retiree amounts are subsets of the regular contributions. The retiree amounts should be less than or equal to the regular contribution totals.
  Run AUDRPT to determine if manual adjustments to regular or retiree fields were processed. Manual changes to the Payroll Item records may be required.